ZEPHON

CAPABILITY STATEMENT FOR FEDERAL AGENCIES

We make complex ICAM programs simpler to run.

Zephon helps federal agencies stabilize, simplify, and modernize identity environments so access, governance, and security operations work reliably in the real mission environment. We find what is actually causing failure, remove what doesn't belong, and modernize what remains, so your team can run the program without permanent dependence on a contractor.

Signs an identity program needs simplifying

- Manual workarounds to grant, change, or remove access
- Recurring provisioning failures and avoidable helpdesk tickets
- Access granted outside the ICAM program's visibility
- Legacy identity components no one wants to touch
- Vendor patches and upgrades that break customizations
- Zero Trust milestones stalled by legacy identity infrastructure

How we work

1. Diagnose. Find what is actually causing failure, starting with the signals on the left.

2. Simplify. Remove, consolidate, or relocate what doesn't belong. Add only what improves reliability, visibility, or maintainability.

3. Modernize. Rebuild what remains on standards and supported patterns, so your team can operate it long after we leave.

WHAT CHANGES WHEN YOU WORK WITH ZEPHON

- **Fewer workarounds, more reliability.** Provisioning and lifecycle processes that run without manual intervention, with failures visible instead of hidden.
- **Modernization without mission disruption.** We retire and replace incrementally, keeping access working while the environment underneath it improves.
- **More value from what you already own.** We retire redundant tools and extend the platforms you have already invested in before recommending new technology.
- **Built to be sustained.** Standards-based authentication, APIs instead of direct database dependencies, customizations isolated from vendor products, and stacks your team can staff.
- **Senior practitioners, direct delivery.** The people who scope the work are the ones who perform it.

ZERO TRUST. EXECUTED IN THE RIGHT ORDER.

Agencies cannot mature Zero Trust on top of fragile, overgrown identity infrastructure. Our order is deliberate: retire and simplify first, then build maturity on a foundation that holds.

Services: Zero Trust assessment, strategy, design, and deployment, with emphasis on the identity pillar.

AISE — Zero Trust Maturity and Governance Platform

- Aligned to OMB M-22-09, CISA ZTMM, and DoD Zero Trust courses of action
- Deploys inside your own cloud tenant (Azure, AWS, or GCP); your data stays in your boundary
- Ingests existing documentation and recommends assessment answers, each with a confidence score and reasoning

CORE COMPETENCIES

- ICAM and IGA modernization
- Identity operations stabilization
- Provisioning and lifecycle automation
- Federation, SSO, MFA, and authentication modernization (SAML, OIDC, HSPD-12)
- Privileged access management
- Technical debt reduction and legacy retirement
- Identity architecture and integration
- DevSecOps for identity applications
- GRC and RMF: FedRAMP, FISMA ATO, HVA assessments (CISA AES-trained staff)
- Security automation, risk and vulnerability management

Platforms: SailPoint IdentityIQ · Oracle Identity Governance · Okta · Microsoft Entra ID · CyberArk · Keycloak · midPoint · Radiant Logic · AWS GovCloud · Azure Government

FEDERAL PAST PERFORMANCE

Internal Revenue Service — CDM Phase 2 & MSO: Identity governance for the agency's continuous diagnostics program: replaced a custom-built system with SailPoint IdentityIQ in AWS GovCloud, integrated with CyberArk and Splunk, carrying audit history forward. **110,000+ identities · 20,000+ application entitlements**

Defense Logistics Agency — Legacy AMPS Maintenance & Support: Keep DLA's enterprise IGA solution running while modernizing it: stabilization and 24x7 monitoring of the Oracle IGA suite in OCI with Okta, including the 14c migration. **80% less downtime · 30% fewer manual help-desk tickets**

Sandia National Laboratories (NNSA) — Entra UPN Consolidation & Lifecycle Management: Migrated local AD sites into a unified Microsoft Entra domain in a classified Azure Government environment, completing full UPN and account lifecycle migration. **12 AD sites unified in 3 months**

Securities and Exchange Commission — IAM Zero Trust Assessment: Assessed applications and high value assets against EO 14028 and the CISA ZTMM identity and device pillars, with a phased roadmap of the gaps to close first. **300+ applications · 7 high value assets assessed**

WHAT SIMPLER LOOKS LIKE: RESULTS FROM THE FIELD

DoD agency — IGA modernization

- Retired MIM; OAM and OUD retirement underway in favor of the agency's existing Okta (SAML/OIDC)
- Replaced a custom Oracle ADF UI with Spring Boot and Thymeleaf, a stack that is easier to staff
- Moved custom functionality outside the vendor product, so patches and upgrades no longer break it
- Moved batch jobs and integrations out of the database into the IGA platform's own scheduler
- Replaced direct database access with an API layer, enabling a full DevSecOps pipeline

Federal civilian agency — provisioning simplification

- Consolidated 20+ AD account provisioning rules into 5 that operators can read and troubleshoot
- Moved birthright provisioning to asynchronous AWS SQS queues with a status dashboard, making failures visible
- Shifted heavy reporting to a read-only replica using the agency's existing reporting tool, protecting IGA performance

ADDITIONAL PAST PERFORMANCE

Dun & Bradstreet (adaptive authentication and YubiKey rollout) · **Comcast** (RSA risk-based authentication) · **Health Care Service Corporation** (Azure security and compliance automation) · **Hofstra University** (Oracle Identity Manager recovery and upgrade, **90% fewer help-desk tickets**) · **EarthX** (managed security services) · **Ekuris** (multi-tenant, CJIS-ready SaaS development)

COMPANY, CREDENTIALS, AND CODES

Credentials and vehicles

- SBA 8(a) Certified Small Business
- CMMC 2.0 Level 2 C3PAO Certified
- Facility Clearance (FCL): Secret, Non-Safeguarding
- Contract vehicles: SeaPort NxG, MDA SHIELD (Multiple Award IDIQ)

Corporate information

Company: Zephon LLC (since 2018)

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NAICS

541519, 541511, 541512, 541513, 541611, 541614, 541618, 541690, 561110, 513210, 518210, 611420

PSC

7010, 7030, D301, D302, D306, D307, D308, D310, D311, D314, D316, D318, D319, D321, D399, R408, R410, R425, R499, R699, R707, R799, U008, U012, U014

Prime and channel partners

CDW · Amyx · Microsoft · okta · Evolveum · Saviynt

Facing a complex, fragile, or hard-to-run identity environment?

Let's talk about your identity program, your Zero Trust milestones, and acquisition paths, including SBA 8(a) set-aside and sole-source eligibility, SeaPort NxG, and MDA SHIELD.

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